



CYBERFLIP

Cybersecurity for Next Generation Enterprises

Cyber Resilience Services - DORA

2026

DORA

- Regulation
- Pillars
- Penalties
- Scope

Our Approach

- Addressing DORA Requirements
- Services Bundles
- Your Journey towards DORA Compliance



DORA Regulation

DORA Regulation

- The DORA Regulation refers to the European Union's Regulation (EU) 2022/2554 on digital operational resilience for the financial sector.
- It was introduced in 2020, entered into force on 16 January 2023 and shall apply from 17 January 2025.
- It aims at strengthening the information and communication technology (ICT) security of financial entities in the remit of the 3 European Supervisory Authorities (ESAs) and making sure that the financial sector in Europe is able to stay resilient in the event of a severe operational digital disruption.



DORA Main Pillars



ICT risk management

A framework setting principles and requirements on ICT risk management



ICT-related incidents

Management of ICT-related incidents, and mandatory reporting of major ones to competent authorities within a defined timeframe



Digital operational resilience testing

Operational resilience testing programme encompassing a range of tests, including advanced testing



ICT third-party risk

Principle-based rules for monitoring third-party risk, key contractual provisions and oversight framework for critical ICT TPPs



Information sharing

Voluntary exchange of information and intelligence on cyber threats

- Significant Administrative fines

Financial Entities: Up to 2% of total annual worldwide turnover or up to €1.000.000 for individuals

Critical third-party ICT service providers:

Up to €5.000.000 or €500.000 for individuals

- Remedial measures

Such as additional reporting requirements, increased scrutiny, restriction of certain business activities.

- Public notices

Including public statements indicating the identity of the natural or legal person and the nature of the breach.

- Operational restrictions

Limitations on business activities, forced operational changes, or even the suspension of certain services.

- Criminal penalties

Member States may decide not to lay down rules for administrative penalties or remedial measures for breaches that are subject to criminal penalties under their national law.

* The administrative penalties and remedial measures may also apply to members of the management body of the entities.



Entities Covered by the DORA

- a. Credit institutions
- b. Payment institutions, including payment institutions exempted pursuant to directive (EU) 2015/2366
- c. Account information service providers
- d. Electronic money institutions, including electronic money institutions exempted pursuant to directive 2009/110/EC
- e. Investment firms
- f. Crypto-asset service providers as authorised under a regulation of the European parliament and of the council on markets in crypto-assets
- g. Central securities depositories
- h. Central counterparties
- i. Trading venues
- j. Trade repositories



Entities Covered by the DORA

- k. Managers of alternative investment funds
- l. Management companies
- m. Data reporting service providers
- n. Insurance and reinsurance undertakings
- o. Insurance intermediaries, reinsurance intermediaries and ancillary insurance intermediaries
- p. Institutions for occupational retirement provision
- q. Credit rating agencies
- r. Administrators of critical benchmarks
- s. Crowdfunding service providers
- t. Securitisation repositories
- u. ICT third-party service providers





Our Approach

End-to-end Security and Compliance

- Tailored solutions from design to implementation ensuring smooth integration of technology and associated policies and procedures.
- Ongoing compliance covering efficiently all requirements.



**WHAT IS DORA
COMPLIANCE ?**



ICT Risk Management

DORA Requirements

Governance and organization

ICT risk management framework

ICT systems, protocols and tools
Identification

Protection and prevention
Detection

Services

Gap analysis & Maturity Assessment

ICT risk management framework (incl.
Security Policies)

ICT risk assessment

ICT Risk Management

DORA Requirements

Response and recovery

Backup policies and procedures,
restoration and recovery
procedures and methods

Learning and evolving

Communication

Services

ICT risk management framework

BCMS design

Crisis management and simulation

Incident response playbooks and
simulation

ICT risk management framework

ICT risk assessment

ICT security awareness and digital operational
resilience training

ICT risk management framework

Crisis management

ICT Incident Management

DORA Requirements

ICT-related incident management process

Classification of ICT-related incidents and cyber threats

Reporting of major ICT-related incidents and voluntary notification of significant cyber threats

Services

ICT risk management framework
Crisis management
Incident management
Incident response playbooks

DOR Testing

DORA Requirements

General requirements of digital operational resilience testing

Testing of ICT tools and systems

Advanced testing of ICT tools, systems and processes based on TLPT

Requirements for testers for the carrying out of TLPT

Services

Digital operational resilience testing programme (Penetration Tests, Vulnerability Assessments, Red/purple teaming, Physical Security reviews, Source Code reviews, BC and DR tests).

Addressing DORA Requirements



ICT Third Party Risk & Information Sharing

DORA Requirements

General principles of managing of ICT third-party risk

Preliminary assessment of ICT concentration risk at entity level

Information-sharing arrangements on cyber threat information and intelligence

Services

ICT risk management framework
ICT risk assessment
Threat Intelligence
Brand Risk Reputation

ICT risk management framework
Threat Intelligence
Brand Risk Reputation

Choose what you Need & Build your Custom end-to-end Solution

Design

- Gap Analysis & ICT risk assessment
- ICT risk management framework
- BCMS design
- Incident Management Framework
- Crisis Management Framework
- Maturity Monitoring

Enhance

- ICT security awareness and DOR Training
- Incident Response Playbooks
- Threat Intelligence & Brand Risk Reputation

Assess

- Penetration Test and VA
- Red & Purple teaming
- Source code review
- Physical Security review & Social Engineering
- BC and DR Tests
- Incident and Crisis Simulation

Custom

- Build your own service bundle based on your needs

Objective:

Building a Governance & Risk Management framework tailored to DORA requirements.

- Gap analysis
- ICT risk management framework
- ICT risk assessment
- Business Continuity Management System
- Incident Management Framework
- Crisis Management Framework
- Maturity Monitoring



ICT Risk Assessment and ICT Risk Management Framework

"How to efficiently manage all these requirements?"

Gap Analysis & ICT Risk Assessment

Need

Transform a list of requirements into tailored accurately prioritized actions

Solution

Quantitative approach to transform Risk Assessment into a decision-making tool bridging the gap between technology, regulatory requirements and business objectives.

DORA Requirements:

- ✓ ICT risk management
- ✓ Managing of ICT third-party risk

ICT risk management framework

Need

Efficiently integrate compliance requirements into everyday business

Solution

Design a tailored framework based on DORA requirements and unique operational or additional regulatory needs for each Organization.

DORA Requirements:

- ✓ All

ICT Resilience

*"How to feel confident that you *will* survive?"*

BCMS Design

Need

Focus on what actually
"runs the business"

Solution

Pragmatic approach to fast
identify the "crown jewels"
and build the BC capability
around them.

DORA Requirements:
✓ ICT risk management

IM and Crisis Management Framework

Need

Not only being able to
respond but feel
confident that Crisis is
managed

Solution

Design a specific
framework with pre-
defined responsibilities
of internal and external
parties harmonically
integrating technical
and non-technical roles.

DORA Requirements:
✓ ICT risk management
✓ ICT-related incident management

Monitor and Improve

"Measure your ongoing compliance Journey"

ICT security maturity assessment and monitoring

Need

Define the exact level of readiness

Solution

Monitor the level of readiness through a CMMI scale with tailored target points.

DORA Requirements:
✓ ICT risk management

Objective:

Further enhance
your DORA readiness

- ICT Security awareness & DOR training
- Incident Response Playbooks
- Threat Intelligence & Brand Risk Reputation



Awareness and training

*"How to build *real* awareness?"*

ICT security awareness and Digital operational resilience training

Need

Re-gain user interest to achieve real awareness and enhance the most important control – human factor.

Solution

Tailored training program including a blend mix of multimedia, classrooms and social engineering tests, fitted to each Organization's unique profile.

DORA Requirements:
✓ ICT risk management

Incident Response Capability

"Define your threats. Define your response holistically"

Incident Response Playbooks

Need

Being able to handle specific incidents efficiently.

Solution

Specific playbooks, tailored to each industry covering end-to-end response and recovery including technical and non-technical roles on the same frame.

DORA Requirements:

- ✓ ICT risk management
- ✓ ICT-related incident management

Digital Risk Monitoring

*"Are you *one step ahead* ? "*

Threat Intelligence & Brand Risk Reputation

Need

Get timely notified about new threats and potential breaches related to your firm.

Solution

Threat Intelligence and Brand Risk Reputation as a service through innovative AI driven platform.

DORA Requirements:

- ✓ Managing of ICT third-party risk
- ✓ Information sharing arrangements

Objective:

Assess your readiness

- Penetration tests
- Vulnerability assessments
- Red & Purple teaming
- Source code review
- Physical security review
- Social Engineering
- BC and DR tests
- Incident response simulation
- Crisis management simulation



Technical Assessments

"How to ensure actual implementation of technical controls?"

Penetration tests and Vulnerability Assessments

Need

Ensure that technical implementations are secure.

Solution

Tailored tests from experienced ethical hackers with clear and defined scope utilizing latest trends.

DORA Requirements:
✓ DOR testing

Be the attacker

"What if a malicious hacker targets your Organization?"

Red & Purple teaming

Need

Investigate how deep a malicious hacker could reach and what the real impact could be

Solution

Run zero-knowledge hacking exercises from experienced ethical hackers and test in practice your security controls

DORA Requirements:

- ✓ DOR testing

Source code security

"Is your code secure ? "

Source Code Reviews

Need

High quality
independent source
code review.

Solution

Engaging experts and
utilizing technology to
identify your code
weaknesses and
suggest mitigations.

DORA Requirements:

- ✓ DOR testing

Physical Security

"How difficult is to evade your premises ?"

Physical Security Review & Social Engineering Tests

Need

Assess the mechanisms against physical penetrators.

Solution

A mixed offering of physical security walkthrough and social engineering exercises targeting to gain physical access into critical premises

DORA Requirements:

- ✓ DOR testing

Simulate

"Are you ready to respond and recover?"

Incident response & Crisis simulations

Need

Experience a real-world scenario and test actual readiness.

Solution

Simulate playbooks utilizing into a combined exercises that involves the participation of all roles.

DORA Requirements:

- ✓ ICT Risk Management
- ✓ Digital operational resilience testing

BC & DR Tests

Need

Feel confidence to manage critical events without jeopardizing your business

Solution

Mutually design a real-world scenario and monitor Organization's performance a disruptive event.

DORA Requirements:

- ✓ DOR testing

Your Journey Towards DORA Compliance



Initial Phase (Steps 1,2)

Identifying status (Gap analysis) and prioritize needed actions (Risk Assessment).

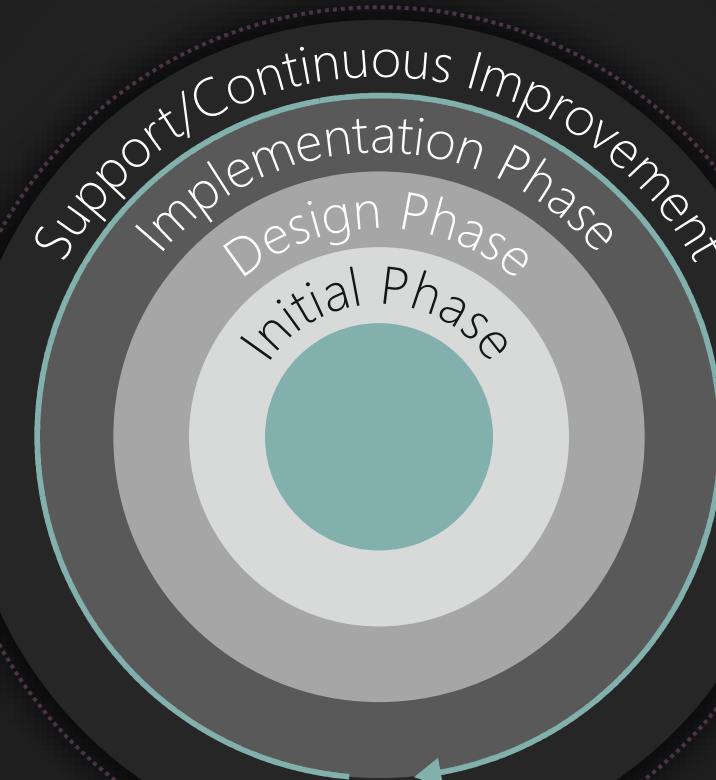
Design bundle

- STEP1** Gap Analysis
- STEP2** Risk Assessment
- STEP3** Design

Design Phase (Step 3)

Design of a DORA compliant framework, tailored to Organization's unique needs.

Design, Enhance bundles



Implementation Phase (Step 4)

Guide the Organization into integrating security policies into daily operations.

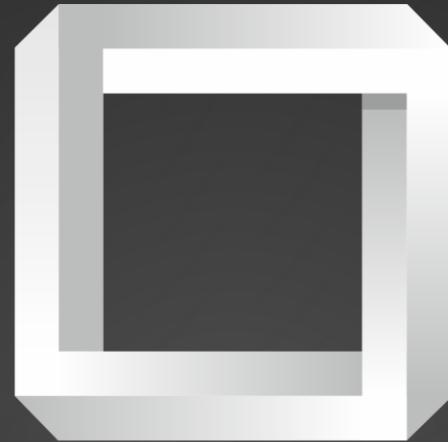
Design, Enhance bundle

- STEP4** Implementation
- STEP5** Review
- STEP6** Improvement

Continuous Improvement

Activities that assist Organization into maintaining compliance at the most efficient manner.

Assess bundle



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Thank you!